



Report Number: MIC-ASR193489

Audit Date : 14 May, 2019

This report is issued by Focus Technology Co., Ltd. (Made-in-China.com) and the supervising inspectorate (Bureau Veritas) to confirm that:

Company Name	:	Hangzhou Lohand Biological Technology Co., Ltd. 杭州陆恒生物科技有限公司
Showroom	:	http://hzlohand.en.made-in-china.com
Address	:	Building 7, No. 63 Jiuhuan Road, Jiubao Town, Jianggan District, Hangzhou City, Zhejiang Province, China
Product	:	Analysis Instruments, pH Meter, Refractometer, Test strip

has been on site audited for the Following Scope of Activity

- 1. General Information
- 2. Foreign Trade Capacity
- 3. Product Research & Development Capacity
- 4. Management System and Product Certification
- 5. Production Capacity & Quality Control
- 6. Working Environment
- 7. Photos

General Comments:



Hangzhou Lohand Biological Technology Co., Ltd. is a manufacturer professional manufacturing and sales of different kinds of Analysis Instruments, pH Meter, Refractometer, Test strip; it was established in 2008, located in Building 7, No. 63 Jiuhuan Road, Jiubao Town, Jianggan District, Hangzhou City, Zhejiang Province, China. The workshops occupy an area of more than 3,200 square meters. Hangzhou Lohand Product has successful foreign trading experience in North America, Southeast Asia, and Europe.

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Sign for and on behalf of Bureau Veritas



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SUPPLIER ASSESSMENT REPORT

Audited Company	Hangzhou Lohand Biological Techn 杭州陆恒生物科技有限公司	nology Co., Ltd.	
Audited Site:	Building 7, No. 63 Jiuhuan Road, Ji Zhejiang Province, China	ubao Town, Jianggan Dis	trict, Hangzhou City,
Consigner of Assessment	Made-in-China.com		THE SHITT
Audit Type	☐ Initial Audit☑ Re-audit	Contraction of the second	
Audit Date	14 May, 2019	Verify Repo	t www.bvcerchina.cn
Auditor	Royce Zheng	Reviewed b	y Rosy Cheng
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Part A: General Information

Section 1: Company Overview

1.1 Legal Validity						
Does the company have a valid business license?	Yes INO Others	Registration Number	913301046739750727			
Year of established	29 Apr., 2008	Valid Date	Long Valid			
Registered address	Room408, Building 3A, No. 9 Xiyua Province, China	Room408, Building 3A, No. 9 Xiyuanjiu Road, Xihu District, Hangzhou City, Zhejiang Province, China				
Actual address	Building 7, No. 63 Jiuhuan Road, J Zhejiang Province, China	iubao Town, Jianggan E	District, Hangzhou City,			
Does the company in abnormal operation status list of industrial and commercial bureau?	No					
Registered capital	1000000 RMB					
Name of legal representative	Mr. Weifang Bao					
Business scope	Services: technical development ar medical technology and testing tec Wholesale, retail: general machine charged), instruments and meters, hazardous chemicals and a class of apparatus and instruments; Production instrumentation production and assist technologies (except for the items pregulations, the items restricted by operated only after obtaining a licer approval. (for projects subject to ap only be carried out after approval b	hnology, entrusted wate ry and electronic product laboratory consumables of precursor chemicals), ction: diagnostic test pape sembly; Import and export prohibited by national la laws and administrative nse); Any other legal itel pproval according to law	r quality testing; tts (except specifically s, chemicals (except the first class III medical ber, diagnostic reagents, ort of goods and ws and administrative regulations can be ms that do not require , business activities can			
1.2 Basic Information						
Contact person	Ms. Hui Liu					
Phone number	86-18806529196	Fax number NIL				
URL/Web address	http://hzlohand.en.made-in-china.c	om				
Company type	☐ Manufacturer ☐ Trading Company ⊠ Combined ☐ Group Corporation					
Type of ownership	☑ Limited Company □ Public C □ State-Owned □ Private		oint venture preign-owned enterprises			
Associated company	No associated company					
Products manufactured / sold scope	Analysis Instruments, pH Meter, Re	efractometer, Test strip				
1.3 Company Building Informat	ion					
	estate certificate rvation Estimated on site					
The company area 3200 square meters The land occupies 3200 square meters. The offices occupy 500 square meters. The workshops occupy 2700 square meters.						



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Section 2: Human Resources

2.1 Company Chart							
	B		E				
2.2 Explanation of Cod	e and Employee Deta	ails					
Code		Department		Number of employees			
A	General Manager			1			
В	Sales Department 77						
С	QC Department			8			
D	Production Department			53			
E	R&D Department			29			
		Numb	er in total:	168			
2.3 Key Staff							
Title	Full name Education Working experience for this trade / total experience						
Confidential	Confidential	Confidential	Confidential				

Remark: Above information of key staff was based on interview with general manager.



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Part B: Foreign Trade Capacity

Section 1: Export Overall Situation

1.1 Export Overall Situation	
Does the company have a valid Import and Export license?	🛛 Yes 🗌 No
The import and export enterprise code.	913301046739750727
The number of foreign trading staff with relevant trading experience.	□ within 1 year staff ⊠ 1-5 years 1 staff ⊠ 6-10 years 2 staffs ⊠ over 10 years 2 staffs Total 5 staffs □
The language freely used by foreign trade staff	English 🔲 others:
Annual revenue of previous year	Confidential
Annual export revenue of previous year	Confidential
Estimated export revenue for this year.	Confidential
Overseas agent / branch	🗌 Yes 🛛 No
Nearest port	Ningbo port, Shanghai port
Acceptable quotation terms	🖾 FOB 🗌 CIF 🗌 CFR
Acceptable payment terms	LC X T/T D/P PayPal Western Union Small-amount payment
Average lead time (Peak Season)	☑ within 15 workday □ one month □ 2-3 months □ 4-6 months □ 6-12 months □ more time
Average lead time (Off Season)	☑ within 15 workday □ one month □ 2-3 months □ 4-6 months □ 6-12 months □ more time

Section 2: Export Business Capacity

2.1 Market Distribution (please list top three areas)					
Market	Main client				
North America	Analysis Instruments, pH Meter, Refractometer, Test strip	Confidential			
🛛 Europe	Analysis Instruments, pH Meter, Refractometer, Test strip	Confidential			
Southeast Asia/ Mideast	Analysis Instruments, pH Meter, Refractometer, Test strip	Confidential			



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Section 3: Supplier Management

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3.1 Supplie	r Management	
Item	Content	Observations /Comments
1	Does the company establish and implement an effective suppliers' assessment procedure?	 Have the written procedures and followed records Have the written procedures but no records Have relevant records without written procedure No written procedures or followed records Other
2	Does the company have an updated list of approved suppliers?	 The approved suppliers list was updated in <u>2018</u> Have the written suppliers without approved signature or date. Provided some suppliers names No approved suppliers list Other

Section 4: After-sales Service Capacity

4.1 After-sale	4.1 After-sales Service Capacity						
Item	Content	Observations /Comments					
1	Is there a procedure to conduct random product inspection after final packaging in place?	 Have clear standards and written inspection records No written standards but had inspection reports Have the procedures but no inspection records It's not necessary to carry out the inspection Other 					
2	Is there a clear procedure for handling customer complaints?	 Has the clear procedure and followed records Has the procedure but no written records. No written procedures or records. Other 					
3	Can the finished/packaged product be traced by lot identification to the appropriate raw materials test reports?	 Have the procedures to trace the raw materials. Can trace main materials Can trace production date. Can't trace products Other 					
4	Are corrective & preventive actions mechanism established and implemented effectively (including the suppliers/ sub-contractors control, incoming inspection, process control, final inspection and customer complaint)?	 Has the clear procedure and followed records Has the procedure but no written records. No written procedures or records. Other 					



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Part C: Product Research & Development Capacity

1.1 Product Research & Development Capacity	
The amount of R&D and relevant working experience.	 □ within 1year staff □ Δ 6-10 years 10 staffs □ Δ 6-10 years 10 staffs □ □ 0 years 9 staffs □ □ 0 years 9 staffs
What is the main job responsibility for R&D engineers?	Research and development of new products, preparing for technical documents and drawings, providing technical supports for purchase, production and quality departments.
Is there any relevant design input, output, review, verification and validation documentation available for auditor to review?	NO The company haven't established R&D control procedure in document.
Is there any special software or instrument used by the R&D staffs during the design process of new products? If yes, please list the main software or instrument.	YES The company used some development software such as CAD, Pro-E.
Does the company have an effective design change control procedure in place?	NO The company have no effective design change control procedure in place.
Please list the patent certificates and qualification license.	patent certificates: ZL2013105423050;



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Part D: Management System and Product Certification

1.1 Management System and Product Certification	
Management system certification	 ☑ ISO9001:2015 certificate Certificate Name:ISO9001:2015 certificate NO.: 02619Q30140R0M-HZ Issued by: BTCC&CNAS Issued Date: 22 Feb., 2019 Valid Until: 21 Feb.,2022 Scope: THE DESIGN AND PRODUCTION OF DIGITAL REFRACTOMETER, DISINTEGRATOR. WATER QUAL ANALYZER, WATER QUAL I TY TESTER, CHEM ICAL TEST PAPER, CHEM I CAL DETECT ION REAGENT (EXCEPT FOR QUALIFICATION LICENSE).
Product certification	 □ CE □ UL □ CCC □ RoHS □ FCC □ Others ☑ NIL
Test reports for raw materials	 □ RoHS □ Reach ☑ Others Certificate Name:Test report NO.: GZE18-50129R1 Product Name: Peracetic acid test strip Model: NIL Standard: N/A Scope: Peracetic acid test strip Issued by: SGS Issue Date: 20 Dec., 2018 □ NIL



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Part E: Production Capacity & Quality Control

Section 1: Production Capacity

1.1 Production Wo	orkflow Chart	t							
Production Workflow	Chart Of								
Assembling Packaging			Aging			Testing			
1.2 Products Situa					÷				
Product	Price range		order quantity		y output		thly output	Total in	
Analysis Instruments, Refractometer, Test strip	Confidential	Cont	fidential	Confidential		Confidential		Confide	ntial
1.3 Main Facilities									
Picture	Facility name	•	Brand or Country/Region	n of origin	Target	Value/machine	e*day	Quantit	y
	Assembling Facility		China		Confide	ential		4	



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Section 2: Production Process Control

2.1 Production Process Control			
Item	Content	Observations /Comments	
1	Product R&D capacity	 ☑ Own brand ☑ ODM ☑ OEM 	
2	Are the environmental conditions, such as tidiness and cleanliness being controlled and suitable for the operation performed?	 Very tidy Normal Need to improve Very poor 	
3	Are the necessary items /documents provided at appropriate location and under control?	 Work Instructions /procedures Workmanship standard /acceptance Golden sample /Approval sample Product picture Verbal by workshop director 	
4	Are written instructions available for incoming material inspections /testing? Is the relevant record maintained?	 Has instructions and uniformly followed Has instruction but no written records Materials checked by storage staff 	
5	Are written inspections /testing instructions available for finished products? Is the relevant record maintained?	 Have instructions and uniformly followed Have instruction but no written records Finished product checked by packing staff 	
6	What type of inspection is used for finished products?	 Random inspection Visual inspection Function inspection 100% inspection Visual inspection Function inspection 	
7	Are non-conforming units clearly marked/ segregated to prevent accidental dispatch?	 Marked and segregated Segregated but not marked clearly Not found on site 	
8	How are the non-conforming units handled?	 Repaired and re-inspection Picked out Used under control Others 	



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Part G: Working Environment

Section 1: Working Environment

1.1 Welfare Benefits			
Item	Content	Observations /Comments	
1	Does the company have effective procedures to verify the age of staff at the time of recruitment?	 Has written procedure and keeps adequate age documents of workers Has written procedure but doesn't follow records Hasn't written procedure or follows records 	
2	Do all workers sign employment contracts with the factory?	 All workers sign employment contracts Some workers sign employment contracts Only management staff sign employment contracts No staff sign employment contracts 	
3	Is statutory contribution required for all employees' social insurance (e.g. health insurance, unemployment insurance, accident insurance etc.) paid for by the enterprise?	 All workers have social insurance. Some workers have social insurance Only management staffs have social insurance No staff have social insurance 	
4	Does the company have a clear and effective policy on working hours, rest and vacations? If does, please list it.	 All staffs work kept to the policy Most of the time it keeps to the policy except midseason. Usually needs overtime. No relevant records for working hours Describe the working hours: 08:00-12:00, 13:00-17:00 	
5	Does the company pay extra remunerations for all overtime work?	 For all overtime work. For official holidays For official holidays except weekend. No extra remunerations for overtime. 	
6	Does the company have dormitories for staff? If yes, please describe the condition.	 Provide dormitories for all staff Provide dormitories for workers Provide dormitories for management staff No dormitories were provided. Describe the condition: N/A 	
1.2 Labor Protection			
ltem	Content	Observations /Comments	
1	Are there uniforms for all staff in company?	 ☑ Yes □ No □ Other 	
2	Is the emergency medical supplies enough and easily used in workshop?	 ☑ Yes □ No □ Other 	
3	Does the company arrange health and safety training for new workers?	 X Yes No Other 	
4	Do the workers have the appropriate protective equipment during operation in workshop? Such as gloves, masks.	 ⊠ Yes □ No □ Other 	
5	Is there training needed and carried out for fire protection?	 ⊠ Yes □ No □ Other 	



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Part J: Photos

Section 1: Photos of Documents



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Section 2: Photos of Company 2.1 Photos of Company and Product Sample **Description: Company Gate Description: Office** le-in-China.com com **Description: Workshop Description: Workshop** Made-in-China.co **Description: Product Sample Description: Product Sample** adeala

-- End of the Report --



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